



# Soliciting Public Input:

## *Virtual Stakeholder Meetings*

Five virtual stakeholder meetings were held for Indicator 15. Meetings occurred both during the day and in the evening to accommodate different schedules. A total of 43 stakeholders participated in the meeting, including 12 parents. The meetings included an overview of the SPP/APR and viewing of the pre-recorded webinar modules. Each session sought stakeholder feedback on the trend data and how to use this data to evaluate New York State's progress to inform target-setting and improvement activities, including what activities could be installed,

## Feedback on Improvement Strategies:

Following the evaluation of Indicator 15 trend data (past targets and performance), stakeholder presentations included a description of improvement strategies with requested feedback on what activities should be considered, maintained, or strengthened to address improvements in data collection for Indicator 15 and increase the number of resolution session settlement agreements reached. The presented information and solicited feedback from a variety of stakeholders, including parents and educators, is intended to increase the number of resolution meetings held, improve outcomes and meet the objectives of Indicator 15.

## Improvement Strategies Presented:

*Existing Improvement Activities to Improve Indicator 15 Outcomes:* the OSE presentation included a summary of current improvement activities such as the May 2019 Compliance Assurance Plan created for the New York City Department of Education (NYCDOE) in which the district was required to develop methods to more effectively use resolution sessions to resolve due process hearing complaints, as well as develop a plan to ensure that staff representing the district at resolution meetings are authorized to enter into settlement agreements. The presentation also included a list of documents available on the OSE website that provide guidance on resolution sessions and an updated Procedural Safeguards Notice, revised July 2017.

*Potential New Improvement Strategies to Improve Indicator 15 Outcomes:* the OSE presented six potential new improvement activities for stakeholder consideration. These include the OSE reviewing its data collection processes and reporting requirements regarding resolution meetings, providing guidance to districts to improve data collection and reporting, increasing monitoring of district submission of this data, revising its electronic data collection and monitoring system, and providing guidance to districts on conducting effective resolution sessions. An additional improvement strategy was to require the NYCDOE to develop and implement new procedures to initiate a resolution session upon the parent's filing of an impartial hearing request.

## Stakeholder Feedback on Improvement Strategies:

Participants in the virtual meetings and online survey were asked if they agreed with each of the proposed improvement activities to ensure accurate resolution meeting data collection and increased Indicator 15 outcomes. The majority of stakeholders, 100 percent of meeting participants and 88 percent of survey participants, agreed that revising OSE's electronic data collection and monitoring system to require additional

Stakeholder responses will be used by the OSE to identify priority areas for improvement and assist in the development of the strategies that will be implemented to improve resolution meeting data collection and meet performance objectives for Indicator 15 in the 2020-2025 SPP/APR.

## Responses on Indicator 15 Targets:

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Indicator 15 Target Setting: NYSED proposed the following targets for Indicator 15:

Baseline FFY 2019	FFY	2020	2021	2022	2023	2024	2025
1.02%	Target >=	1.00-2.00%	1.00-2.00%	1.00-2.00%	1.00-2.00%	1.00-2.00%	2.0%

Forty-two percent of stakeholders indicated that the targets were too low with nine percent indicating the targets were too high. A greater number of respondents, 48 percent of stakeholders, agreed that the Indicator 15 proposed recommended targets were “just right” with the understanding that when OSE changes its data reporting and collection requirements, these targets will be revisited and revised if necessary, with stakeholder input. **The New York State 2020-2025 SPP/APR will reflect the proposed Indicator 15 targets as the final targets.**